

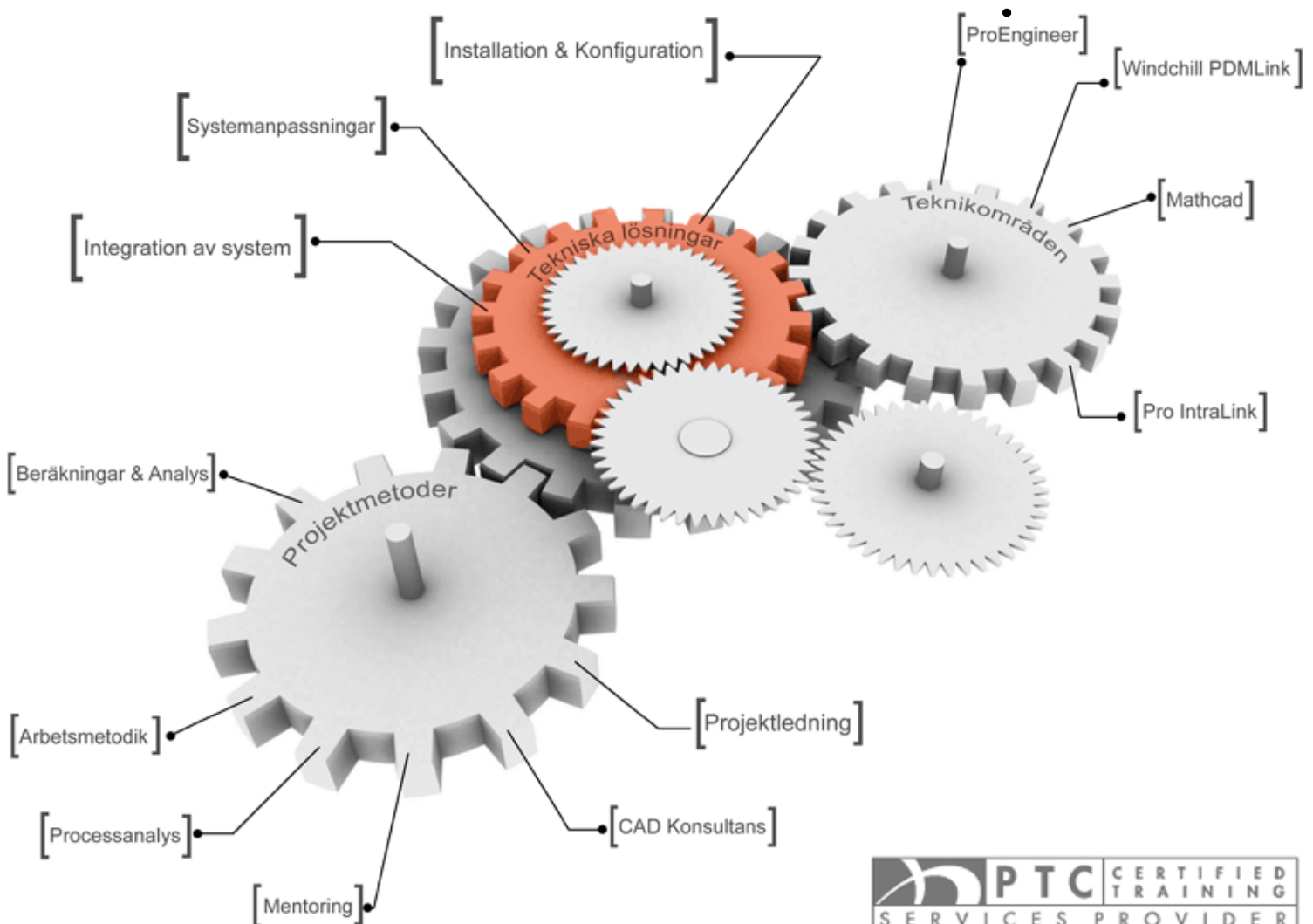
Följ dessa instruktioner för att **skapa ett grundläggande PTC-konto** Se steg 1-5

För att **uppgradera ett grundläggande PTC-konto** Följ Steg 6-11

Detta behövs om du skall administrera licenser, ladda ner programvara, uppdateringar, samt få åtkomst till teknisk felsöknin och support.

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Obs! För att kunna fullfölja steg 6-11 så måste ni ha erat PTC customer number & SCN/SON-nummer tillgängliga. Dessa uppgifter hittar ni erat "Shipment confirmation letter" som skickats till er mail vid beställning av Mathcad.



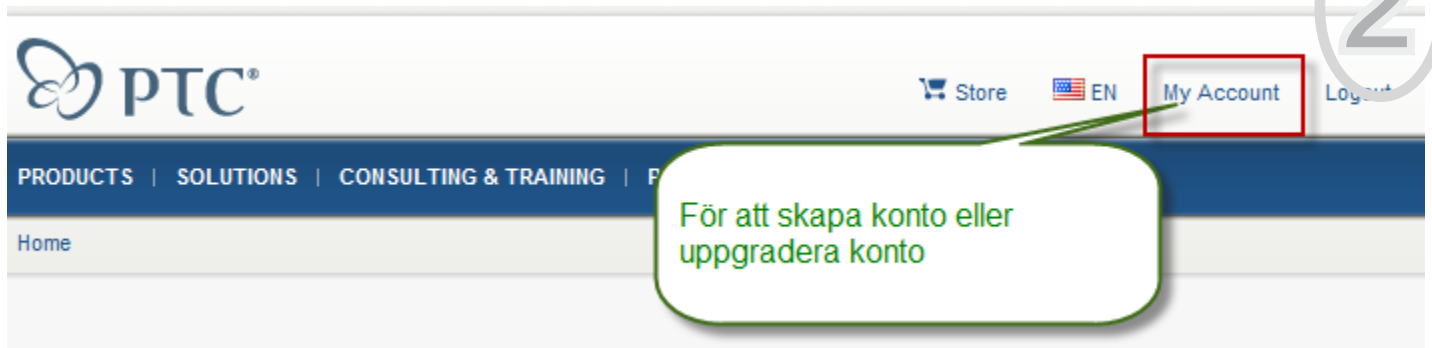
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Skapa ett grundläggande PTC-konto

Gå in på PTC:s hemsida www.ptc.com Följ instruktion enligt bild.



PTC.com Accounts

Manage & Update Your PTC.com Account

E-mail Preferences

Manage your PTC e-mail subscriptions (subscribe, unsubscribe) and edit your e-mail format preferences.

PTC Express Subscription

Manage your subscription to PTC Express, including preferences, and customize content.

Create a Basic Web Account

A PTC Basic Web Account provides access to subscription-based email, such as the PTC Express newsletter, free downloads and easy registration for events and webinars.

Upgrade to a Customer Support Web Account

With an Upgraded Customer Support Web Account, you can access PTC Customer Support. The exclusive web-based support tools include searching the Knowledge Database, subscribing to support sessions.

Skapa ett grundläggande PTC konto.

Uppgradera ett grundläggande PTC konto. Ett uppgraderat konto möjliggör nedladdning av programvara, teknisk felsökningsdatabas, teknisk support mm. Samt administrera licenser.



Personal Information

* First Name:

* Last Name:

* Title:

* E-mail:

* Confirm E-mail:

* Telephone:

* Company Name:

* Address:

* City: State/Province:

Zip/Postal Code: * Country:

* Preferred Language:

I would like to receive e-mail from PTC: Yes No

Security Information

* Password:

* Confirm Password:

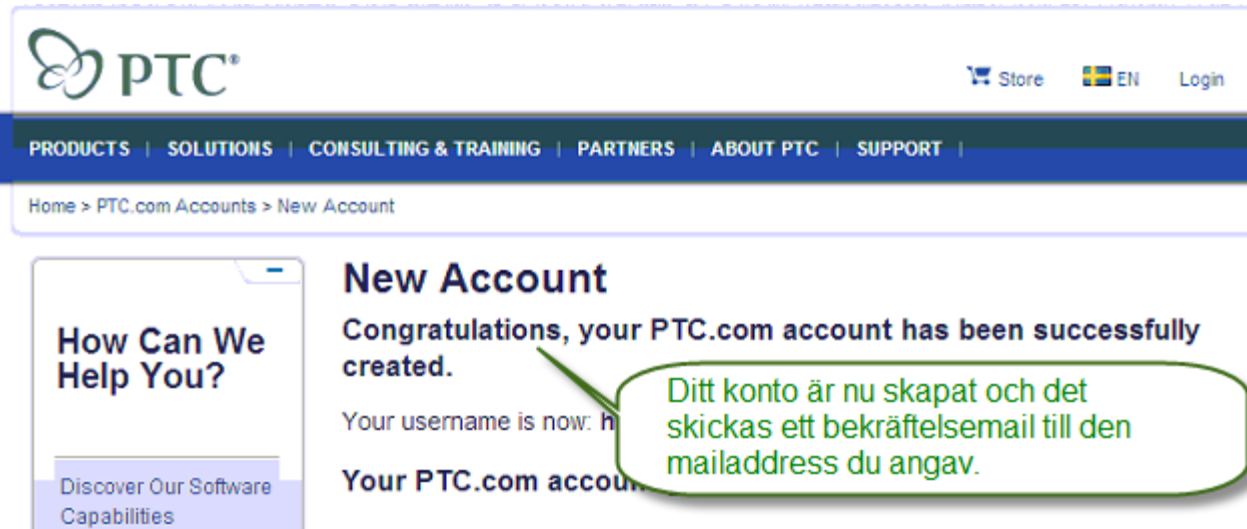
* Password Hint Question:

* Password Hint Answer:



Det skickas nu ett bekräftelse-
mail till den mailadress du
uppgav i formuläret.

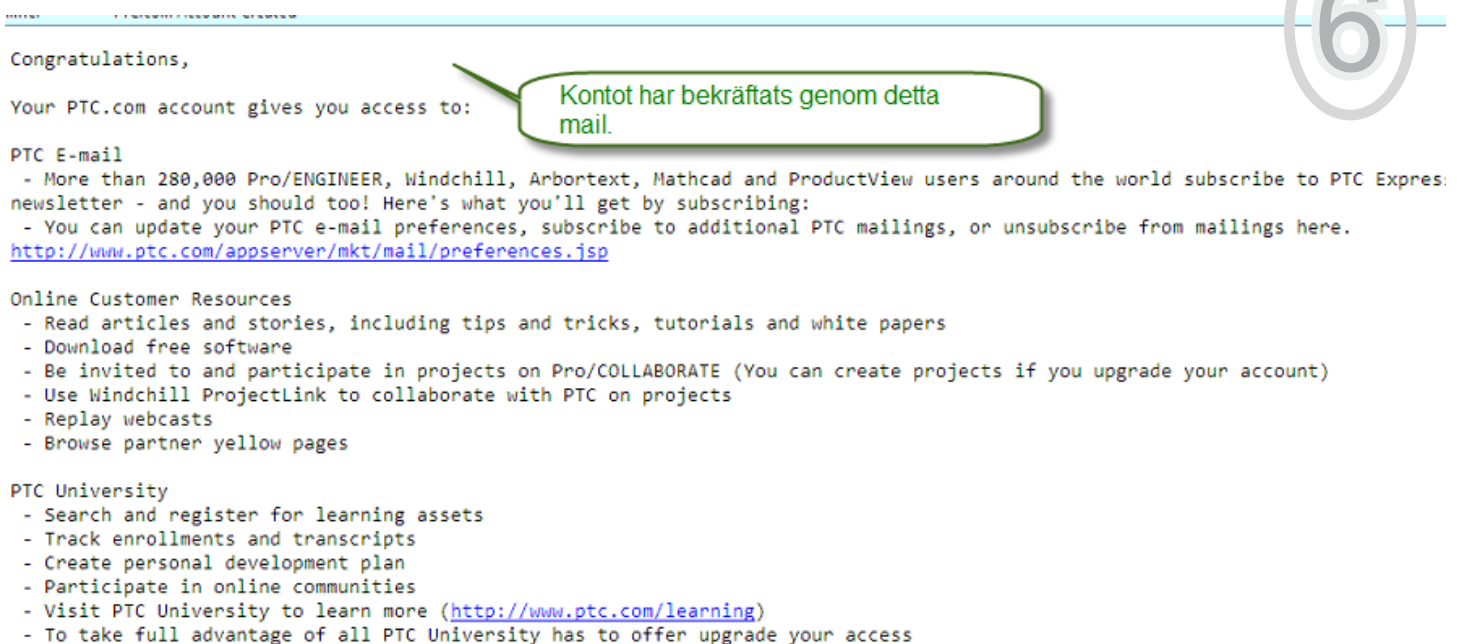
Fyll i samtliga fält som är
markerade med en röd
stjärna.



The screenshot shows the PTC.com website's 'New Account' page. At the top, there is a navigation bar with links for PRODUCTS, SOLUTIONS, CONSULTING & TRAINING, PARTNERS, ABOUT PTC, and SUPPORT. Below this, a breadcrumb trail reads 'Home > PTC.com Accounts > New Account'. The main content area features a 'New Account' heading and a congratulatory message: 'Congratulations, your PTC.com account has been successfully created.' A callout box points to the text 'Your PTC.com account' with the Swedish text: 'Ditt konto är nu skapat och det skickas ett bekräftelsemail till den mailadress du angav.' To the left, there is a sidebar with a 'How Can We Help You?' section and a 'Discover Our Software Capabilities' button.

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Ditt grundläggande PTC-konto har nu skapats



The screenshot shows an email confirmation from PTC.com. The subject line is 'Welcome to PTC.com'. The email body starts with 'Congratulations,' and 'Your PTC.com account gives you access to:'. A callout box points to this text with the Swedish text: 'Kontot har bekräftats genom detta mail.' Below this, there are sections for 'PTC E-mail' (listing a newsletter subscription and a link to update preferences), 'Online Customer Resources' (listing articles, software downloads, and project collaboration), and 'PTC University' (listing learning assets and enrollment tracking).

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Uppgradera ett grundläggande PTC-konto

Gå in på PTC:s hemsida <http://www.ptc.com/common/account/index.htm>
Följ instruktion enligt bild.

PTC.com Accounts

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Manage & Update Your PTC.com Account

E-mail Preferences

Manage your PTC e-mail subscriptions (subscribe, unsubscribe) and edit your e-mail format preferences.

PTC Express Subscription

Manage your subscription to PTC Express newsletters, preferences, and customize content.

Skapa ett grundläggande PTC konto.

Create a Basic Web Account

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With an Upgraded Customer Support Web Account, you can access PTC.com Customer Support. The exclusive web-based support tools include searching the Knowledge Database, subscribing to support sessions.

Uppgradera ett grundläggande PTC konto. Ett uppgraderat konto möjliggör nedladdning av programvara, teknisk felsökningsdatabas, teknisk support mm. Samt administrera licenser.

PTC.com: Log In

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NOTE: You must accept cookies to be able to log in.

Username:

Fyll i dina uppgifter för ditt grundläggande PTC-konto och logga in.

Password:

- [Create a PTC.com Account](#)
- [Reset my password](#)



Upgrade Your PTC.com Account

If you are a PTC customer or an Enterprise Consulting Partner or VAR, you can upgrade your account to gain access to customer and partner-only content. Additionally, if you have an active maintenance agreement with PTC you can get access to customer support, including the knowledge base and help desk. Upgrading an account is easy, just fill in the information below and you'll be on your way.

Important information: It is **necessary** that your e-mail address is correct. Without the correct e-mail address, you will be unable to activate your PTC.com account upgrades.

The e-mail address we have

If this e-mail address is incor

- [PTC.com Account Man](#)

För att uppgradera er grundläggande account krävs det att ni fyller i er PTC customer account. Denna info hittar ni er bekräftelsebrev vid orderleverans. Ni kan också höra av er till oss om att få denna info, kontakta er närmasteförsäljningsrepresentant.

All fields marked with a * are required.

Customer Number

You must enter your Customer number to upgrade your PTC.com account.

* **Customer Number:**

Customer Information

Please supply one of the following pieces of information for verification.

Service Contract Number (SCN):

- or -

Sales Order Number (SON):

- or -

Site Number:

Fyll i SCN eller SON nummer. Även denna info står i bekräftelsebrevet.

Partner Information

If you are an Enterprise Consulting Partner or VAR, enter your Security ID to receive access to PTC Partner areas. Contact your PTC partner manager

Security ID:

< Cancel

Reset

Upgrade >



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You're Almost Done Upgrading Your PTC.com Account

The following upgraded access to your account has been initiated:

Det har nu skickats ett bekräftelsemail till din mailadress du uppgett. Det är det sista steget för att aktivera det uppgraderade kontot.

... need to activate your
... been sent to

While waiting for your e-mail, why not update your address?

Verify my upgrade

PTC.com Account Management

Från: Web Account Support <cs-webaccts@ptc.com>
Ämne: **Activate your PTC.com account upgrades**
Datum: 16 december 2009 14.57.03 CET
Till: Mattias Lusth < >

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Congratulations, you're almost done upgrading your [ptc.com](#) account.

Username: [Klicka på länken för att uppgradera kontot](#)

To activate your [PTC.com](#) account upgrades, go to:
<http://www.ptc.com/appserver/common/account/secure/verify.jsp?code=DAGPMCEVVD>

If the link above does not work, go to:
<http://www.ptc.com/appserver/common/account/secure/verify.jsp>
and use the code: DAGPMCEVVD

If you did not request this action please

Om det inte fungerar kopiera denna länk och klistra in i adressfältet i en webbläsare.

Thank you for your usage of [PTC.com](#)
Web Account Support

Du har nu uppgraderat ditt PTC-konto